9 February 2023

Derailment – South Australia

Please be advised that there was a derailment on the VIC-WA mainline 10kms Southeast of Adelaide Freight Terminal yesterday 08/02/22.

Report from ARTC & Pacific National advised that this was a minor derailment and whilst the line was blocked between Adelaide and Melbourne for a period of time, the line reopened within 24 hours.

Currently there are no reports of Coles Collect freight being damaged by this derailment.

Due to the incident, rail freight ex Melbourne to Perth will be impacted. Coles Collect are working to:

- Detail due date impacts estimated to be not more than 24 hours
- Maintain collections as currently tendered in OneNet in Melbourne & Perth
- Secure additional capacity to cover volume that would have been moved on the cancelled rail services that were scheduled to depart Melbourne today
- Provide further update as soon as possible with options to move freight on due date with alternative solutions.

Lead time impacts are indicative; please continue to tender in OneNet based on standard network lead times – if required Coles Collect will obtain purchase order close extensions from Coles Category teams.

Coles Collect is working with our carrier partners to move freight on most economical contingency lanes that have been instigated in lieu of rail availability.

Coles Collect Customers which have ongoing road services incorporated into Agreements will not be affected.